

Apartment Regulations:

The team at Nozon Apartments strives to ensure that your stay and relaxation meet

your expectations. Therefore, please consider and respect the following rules when

booking a room:

Arrival and Departure:

- Upon arrival, guests are required to present one of the following documents: an identity card/passport/voucher, if available/ a baptismal certificate for children under 14.
- Guests must fill out a registration form upon taking possession of the accommodation.
- Payment for additional services such as wellness and conference or event rooms is required upon accommodation occupancy.
- Room occupancy (check-in) begins at 4 PM, and check-out must be completed by 11 AM, including the return of keys.
- If you are arriving late, please inform us in advance at +40730 530 226.
- Upon arrival, you will find the keys in the entrance door of the apartment.
- Upon departure, you must leave the keys in the entrance door where you found them upon arrival.
- Contrary to the reservation, if you wish to depart earlier, the canceled period must also be paid.
- Cancellation policy: A full refund of the deposit will be given for cancellations made 30 days before arrival, minus banking fees.

WIFI:

- Our apartment offers guests free, high-speed WiFi.
- The WiFi password is provided at check-in. Please connect to the NOZON network with the code received.

Kitchen:

- Guests can use the fully equipped kitchen.
- Proper use of kitchen tools and compliance with fire and safety regulations are mandatory!
- It is forbidden to transfer and use electrical appliances (coffee makers, kettles, microwaves, etc.) in other rooms of the apartments.
- Please inform the reception in case of any damage!

Prohibitions:

- Smoking inside the building is prohibited! Smoking is only allowed in designated areas.
- Strictly no entry/admission of unregistered persons into the accommodation!
- Noise disturbances are prohibited between 11 PM and 7 AM!
- It is forbidden to rearrange or move furniture from one room to another.
- Storage of flammable, explosive materials (gasoline, kerosene, gas cylinders, firecrackers, etc.) in our apartments is prohibited.

Further Regulations:

- Guests are financially liable for damages arising from improper use of the accommodation and its equipment.
- We are not responsible for disagreements or conflicts between guests! In such cases, guests may be advised to leave.
- We are not responsible for personal valuables brought onto the property (e.g., jewelry). Please take care of your personal belongings and valuables.
- When leaving the accommodation, it is mandatory to lock the door and close the windows.
- Immediately inform the property manager of any accidents or other extraordinary events at +40730 530 226!
- Individuals who commit a crime, intentional vandalism, endanger their own or others' physical integrity, or disturb the peace of guests wishing to rest between 11 PM and 7 AM may be excluded from the accommodation.

For any problems, suggestions, or requests, please contact the staff of the

accommodation. We appreciate your understanding!

Compliance with these regulations is mandatory for all guests.

***The team at Nozon Apartments
wishes you a pleasant stay!***